

Dehumidifier Plan K

Priority Service: Contract customers will receive priority over non-contract customers. There also is no trip charge during normal working hours. Normal working hours are 7am to 7pm Monday thru Friday. For service after normal working hours there will be \$99.95 trip fee.

Our Dehumidifier Tune-Up Includes:

REPLACE THE AIR FILTER OR CLEAN FILTER

1. Turn the ON/OFF switch OFF.
2. Remove the filter access door from either side of the dehumidifier.
3. Slide the filter out of the dehumidifier.
4. Flush the filter with warm water and a mild detergent solution.
5. Shake off the excess water from the filter.
6. Replace the filter – make sure the filter seats in both the top and bottom filter rails.
7. Replace the filter access door.
8. Turn the ON/OFF switch ON.
9. Press the UP and DOWN arrows simultaneously for 3 seconds to clear the service message.

CHECK THE DRAIN

The drain should be checked annually to ensure there is no blockage or air lock in the drain system. If the unit is not properly draining, have it checked by a qualified service professional.

Service Parts And Labor:

- All service will be billed at 20% off our standard rates.
- All work is guaranteed for one year.

General Conditions:

1. Eligibility for coverage will be determined by an inspection of your System by an E.T. Lawson Service Technician. We reserve the right to decline acceptance of order after inspection of the System. Repairs required to place the System in acceptable condition initially are NOT covered. There shall be no charge to you for this inspection if the System is not eligible. Any service performed at your request after you have been advised of ineligibility, shall be billed on a flat rate basis only and will be payable by you.
2. Damages caused by delays or failure to render service due to situations and/or conditions beyond our control are not covered. Service under this agreement does not provide for labor or parts required as a result of fire, water or other abnormal conditions.
3. Obligation to furnish replacements parts is subject to availability from our NORMAL sources of supply.
4. This agreement cancels and supersedes all prior agreements and will remain in force for one year from the effective date and will automatically be renewed unless notified in writing 30 days in advance by either party. It will be renewed at our prevailing rates, terms and conditions. If you move, you may assign the agreement to the new owners provided both you and the new owners comply with all the General Conditions of this agreement.
5. In the event you elect to cancel the agreement a pro-rata refund will be made only if the Annual Preventive Maintenance has not been performed.
6. E.T. Lawson will declare this agreement null and void if the covered System is serviced by anyone other than personnel fully authorized by us; or you add components to or remove components from the existing System without notifying us; or you fail to pay, when due, any invoice rendered by us. In the event we cancel the agreement (due to reasons listed above); no refunds will be made.
7. Annual Preventive Maintenance will be performed at a time mutually convenient to the homeowner and E.T. Lawson.