

Oil Air Conditioning Protection Plan O

Priority Service: Contract customers receive our top priority. Our normal work hours are 7 AM to 7 PM Monday thru Friday. For calls received after these hours there will be a \$99.95 trip fee.

Our 11 Point Air Conditioning Tune-Up Includes:

1. **COMPRESSOR**
Wiring and contactor will be checked for condition and operation. Compressor will be ohmed out.
2. **CONDENSER COIL**
Fins will be cleaned as required.
3. **REFRIGERANT CHARGE**
Will be checked for proper pressure and temperature.
4. **AIR FILTER**
When accessible, customer provided filter will be replaced/cleaned.
5. **SERVICE VALVES**
All exposed refrigerant lines will be checked for condition and leaks.
6. **LUBRICATION**
Motors and bearings will be lubricated.
7. **THERMOSTAT**
Will be checked and calibrated as required when accessible.
8. **CONTROLS & SAFETIES**
Will be inspected and tested.
9. **CONDENSATE DRAIN**
Was evacuated by a shop vac at the outside exit and at the vent pipe at the evaporator coil. Algaecide was added to the drain pan.
10. **UNIT DISCONNECT**
Will be inspected.
11. **EVAPORATOR COIL**
Fins will be cleaned as required where accessible

Service Parts And Labor:

- All cooling service will be billed at 20% off our standard rates.
- All work is guaranteed for one year.

General Conditions

1. Eligibility for coverage will be determined by an inspection of your System by an E.T. Lawson Service Technician. We reserve the right to decline acceptance of order after inspection of the System. Repairs required to place the System in acceptable condition initially are NOT covered. There shall be no charge to you for this inspection if the System is not eligible. Any service performed at your request after you have been advised of ineligibility, shall be billed on a parts and labor basis only and will be payable by you.
2. Damages caused by delays or failure to render service due to situations and/or conditions beyond our control are not covered. Service under this agreement does not provide for labor or parts required as a result of fire, water or other abnormal conditions.
3. Obligation to furnish replacements parts is subject to availability from our NORMAL sources of supply.
4. During the Annual Preventative Maintenance service, air filters or forced warm air units will be checked and cleaned when possible. Periodic (monthly) cleaning and/or replacement of air filters is recommended and is your responsibility.
5. This agreement cancels and supersedes all prior agreements and will remain in force for one year from the effective date and will automatically be renewed unless notified in writing 30 days in advance by either party. It will be renewed at our prevailing rates, terms and conditions. If you move, you may assign the agreement to the new owners provided both you and the new owners comply with all the General Conditions of this agreement.
6. In the event you elect to cancel the agreement a pro-rata refund will be made only if the Annual Preventive Maintenance has not been performed.
7. All service parts not provided for in this agreement will be discounted 20%. All labor not provided for in this agreement will be billed at our normal rates less 20%. We shall notify you of our estimated charge prior to making such repair.
8. E.T. Lawson will declare this agreement null and void if the covered System is serviced by anyone other than personnel fully authorized by us; or you add components to or remove components from the existing System without notifying us; or you fail to pay, when due, any invoice rendered by us; or in the event you cease to purchase your heating oil from us. In the event we cancel the agreement (due to reasons listed above); no refunds will be made.
9. Annual Preventive Maintenance will be performed at a time mutually convenient to the homeowner and E.T. Lawson.