

E.T. LAWSON

**Bio Heating ♦ Cooling ♦ Plumbing
Electrical ♦ Solar**

Serving Our Customers Since 1919

4 Ivy Home Road • Hampton, Virginia 23669
Peninsula 722-1928 • Williamsburg 229-2877 • Gloucester 642-2161 • Norfolk 491-1928
www.etlawson.com

IMPORTANT: This AGREEMENT is NOT IN EFFECT if payment terms are not met. Not all systems can be accepted under this agreement.

Let
E.T. Lawson
take care
of your
**Heating and Cooling
System**
365 Days a Year

E.T. Lawson's Service Agreements

- Reduce your fuel bills
- Give you priority emergency service
- Assure you of maximum safety
- Prolong equipment life

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- HEATING
- COOLING
- PLUMBING
- ELECTRICAL

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**PRESIDENTIAL AIR CONDITIONING
MAINTENANCE AGREEMENT**

Presidential" Air Conditioning Maintenance Agreement

PRIORITY EMERGENCY SERVICE

Contract customers receive our top priority. Our normal work hours are 7 AM to 7 PM Monday thru Friday. For calls received after these hours there will be a \$99.95 trip fee.

ANNUAL PREVENTIVE MAINTENANCE

Each year after May 1st we will perform our 11 Point AC Check which includes:

1. COMPRESSOR
Wiring and contactors will be checked for condition and operation.
Burned or corroded connections can lead to compressor shut-down.
2. CONDENSER COIL
Fins will be cleaned as required.
Dirty condenser coils raise refrigerant pressure higher than needed, increasing your electric bill.
3. REFRIGERANT CHARGE
Will be checked for proper pressure and temperature.
A low or high refrigerant charge can easily go unnoticed and increase operating costs. An improper charge can cause compressor shut-down.
4. AIR FILTER
When accessible, customer provided filter will be replaced/cleaned.
A restricted air filter can cause your air conditioning unit to waste energy and shorten the compressor's life.
5. SERVICE VALVES
All exposed refrigerant valves will be checked.
Most refrigerant leaks occur at service valves.
6. LUBRICATION
Motors and bearings will be lubricated.
Improperly lubricated equipment will eventually fail.
7. THERMOSTAT
Will be checked and calibrated as required when accessible.
Improperly calculated thermostats allow the unit to run longer than necessary. Every degree your air conditioning operates below 78 degrees can add 5 to 8% to the cost of cooling.
8. CONTROLS & SAFTIES
Will be inspected and tested.
Controls and safeties that do not function properly can increase operation cost and cause other components to fail.
9. CONDENSATE DRAIN
Will be checked to insure it is open.
Algae can plug a condensate drain which can cause expensive water damage.

10. UNIT DISCONNECT
Will be inspected.
A worn or overheated disconnect blows fuses and is dangerous.
11. EVAPORATOR COIL
Fins will be cleaned as required where accessible
Dirty evaporator fins reduce the efficiency of your cooling system.

FULL PARTS & LABOR COVERAGE

Replacement or repair of parts listed below at no additional cost.

Fan Motor, Condenser Fan Motor, Standard Heating/Cooling Thermostat, Running Capacitors, Transformer, Starting Relay, Starting Capacitor, High & Low Pressure Switches, Fan Belt, Fan Control, Service Valves, Condenser Fan Blade, Contactors, Crankcase Heater, Refrigerant Metering Device, Restart Delay Control, Blower Bearings/Shaft/Pulley, Blower Wheel

ADDITIONAL COVERAGES

1. This agreement provides the labor for a compressor replacement. The compressor is not covered unless it is under a manufacturer's warranty.
2. Refrigerant leaks will be repaired at no cost for either labor or materials when they are visible and readily accessible.
3. This agreement does not cover the evaporator coil or the labor to replace.
4. Thermostat wiring will be repaired or replaced at no cost for either labor or materials when they are visible and readily accessible.
5. This agreement does not cover the condenser coil or the labor to replace.

GENERAL CONDITIONS

1. Eligibility for coverage will be determined by an inspection of your System by an E.T. Lawson Service Technician. We reserve the right to decline acceptance of order after inspection of the System. Repairs required to place the System in acceptable condition initially are NOT covered. Labor exceeding 2 hours will be billed at prevailing rates. There shall be no charge to you for this inspection if the System is not eligible. Any service performed at your request after you have been advised of ineligibility, shall be billed on a flat rate basis only and will be payable by you.
2. Damages caused by delays or failure to render service due to situations and/or conditions beyond our control are not covered. Service under this agreement does not provide for labor or parts required as a result of fire, water or other abnormal conditions.
3. The following work is not covered and will be billed to the customer: replacing clogged air filters, turning emergency switch on, or adjusting the thermostat setting.

4. Obligation to furnish replacements parts is subject to availability from our NORMAL sources of supply.
5. During the 11 Point Check, air filters will be checked and cleaned when possible. Periodic (monthly) cleaning and/or replacement of air filters is recommended and is your responsibility.
6. This agreement cancels and supersedes all prior agreements and will remain in force for one year from the effective date and will automatically be renewed unless notified in writing 30 days in advance by either party. It will be renewed at our prevailing rates, terms and conditions. If you move, you may assign the agreement to the new owners provided both you and the new owners comply with all the General Conditions of this agreement.
7. In the event you elect to cancel the agreement a pro-rata refund not to exceed 50% will be made only if the 11 Point Check has not been performed, or if no service call was rendered; and/or there is no outstanding balance on your account.
8. All service (labor, parts and materials) provided and not included in this agreement will be charged to you at 20% off our normal flat rate.. When possible and upon request we shall notify you of our estimated charge prior to making such repair.
9. E.T. Lawson will declare this agreement null and void if the covered System is serviced by anyone other than personnel fully authorized by us; or you add components to or remove components from the existing System without notifying us; or you fail to pay, when due, any invoice rendered by us; or in the event you (the customer at the address covered by this agreement) cease to purchase all your heating oil from Lawson on an automatic delivery basis. In the event we cancel the agreement (due to reasons listed above); no refunds will be made.
10. Annual Preventive Maintenance will be performed at a time mutually convenient to the homeowner and E.T. Lawson.
11. The following items are not covered
Humidifiers, Optimizer Controls, Condensate Pump, Electronic Air Cleaners, Set Back Thermostat
12. This agreement does not cover external power wiring, circuit breakers and disconnects supplying electrical service for the unit.
13. This agreement does not cover refinishing or replacement of cabinets, cabinet parts and housings, bases and mountings, painting, decorations and trim.
14. This agreement does not include refrigerant tubing that is inaccessible, some examples of inaccessibility are tubing in a concrete slab or tubing in a finished wall.