

Gas Furnace Protection Plan H

Priority Service: Contract customers will receive priority over non-contract customers. There also is no trip charge during normal working hours. Normal working hours are 7am to 7pm Monday thru Friday. For service after normal working hours there will be \$99.95 trip fee.

Annual 30 Point Furnace Inspection & Tune-Up

You can save money and burn less gas by having your heating system maintained by our experienced service technicians. We follow the highest standards to insure that your system will operate at its peak efficiency, safely and reliably. Each year we will:

1. Check with customer about heating system.
2. Check operation of unit from thermostat.
3. Check and clean the heat exchanger, flue piping and base of chimney, if necessary.
4. Reseal chimney base and clean out ports, if necessary.
5. Check for gas leaks.
6. Check for carbon monoxide.
7. Check drainage tubing on 90+ units.
8. Check flame sensor.
9. Check burner ignition and flame.
10. Check manifold gas pressure.
11. Check pressure switch.
12. Check venter motor amp draw.
13. Remove burners and clean, if necessary.
14. If hot water, check aquastat settings. Check high limit by adjusting it until unit stops.
15. If hot water, check boiler pressure.
16. If hot water, check expansion tank.
17. If hot water, check to see that all zones deliver heat on a call from the thermostat.
18. If hot water, check the circulator, circulator couplings, zone valves and bearing brackets if applicable.
19. If hot water, check for leaks.
20. If steam, check and flush low water cut-off.
21. If steam, check and replace sight glass (if necessary) in low water cut-off.
22. If steam, check to see that all radiator steam vents are not leaking.
23. If warm air, check and lubricate blower motor and bearings. check and clean blower wheel, check blower belt.
24. If warm air, check heat exchanger for cracks.
25. If warm air, replace company furnished air filters. If non-standard, offer to replace customer furnished air filters.
26. Clean surface area of furnace.
27. Install new furnace sticker if necessary.
28. Perform combustion efficiency test. Adjust for optimum efficiency. Record results on furnace sticker.
29. Discuss with you our findings.
30. Report any additional work, if needed, to your dispatcher and arrange, if appropriate, with the customer and the dispatcher a time to do the work.

Annual Safety Check: The flame monitor will be checked annually.

Service Parts And Labor: All heating service will be billed at 20% off our standard rates. All work is guaranteed for one year. Our standard day rates are the same as our after hour rates--there is no additional charge for overtime.

General Conditions

1. Eligibility for coverage will be determined by an inspection of your Heating and/or Air Conditioning System by an E.T. Lawson Service Technician. We reserve the right to decline acceptance of order after inspection of the System and/or to bring the System up to standards prior to accepting agreement. Repairs required to place the System in acceptable condition initially are NOT covered. Labor exceeding 2 hours will be billed at prevailing rates. There shall be no charge to you for this inspection if the System is not coverable. Any service performed at your request after you have been advised of ineligibility, shall be billed on a flat rate basis only and will be payable by you.
2. Damages caused by delays or failure to render service due to situations and/or conditions beyond our control are not covered. Service under this agreement does not provide for labor or parts required as a result of fire, water or other abnormal conditions.
3. This agreement does not cover gas supply lines.
4. Obligation to furnish replacements parts is subject to availability from our NORMAL sources of supply.
5. During the Annual Preventative Maintenance service, air filters of forced warm air units will be checked, ad described in item 25. Periodic (monthly) cleaning and/or replacement of air filters is recommended and is your responsibility.
6. This agreement cancels and supersedes all prior agreements and will remain in force for one year from the effective date and will automatically be renewed unless notified in writing 30 days in advance by either party. It will be renewed at our prevailing rates, terms and conditions. If you move, you may assign the agreement to the new owners subject to General Condition #10 and provided all your outstanding bills with are paid and you give us a written notice at least 20 days prior to closing.
7. In the event you elect to cancel the agreement a pro-rata refund not to exceed 50% will be made only if the Annual Preventive Maintenance has not been performed or if no service call was rendered and/or there is no outstanding balance on your account.
8. All service (labor, parts and materials) provided and not included in this agreement will be charged to you at our prevailing rates. We shall notify you of our estimated charge prior to making such repair.
9. E.T. Lawson will declare this agreement null and void if the covered Heating and/or Air Conditioning System is serviced by anyone other than personnel fully authorized by us; or you add components to or remove components from the existing System without notifying us; or you fail to pay, when due, any invoice rendered by us. In the event we cancel the agreement (due to reasons listed above); no refunds will be made.
10. Annual Preventive Maintenance will be performed at a time mutually convenient to the homeowner and E.T. Lawson.