

# Total Comfort A/C Protection Plan F

**Priority Emergency Service:** Contract customers receive our top priority. Our normal work hours are 7 AM to 7 PM Monday thru Friday. For calls received after these hours there will be a \$99.95 trip fee.

## Annual Preventive Maintenance

1. Check motor, compressor and fan for proper operation. Compressor will be ohmed out.
2. Check for adequate refrigerant charge.
3. Check and clean air filter.
4. Check safety pressure controls.
5. Check operation of thermostat.
6. Check and lubricate fan motors.
7. Check condensate drain.
8. Check fuse/circuit breaker protection.
9. Check refrigerant lines and service valves.
10. Check and clean condensing fan coil.
11. Check and clean the evaporator where accessible.

## Cooling Parts Warranty

There is a \$75 dollar allowance towards the repair and/or replacement of any part in your air conditioning system. Items excluded are compressors, condensers, evaporators, and cabinetry. In addition all work is further discounted 20%.

## General Conditions

1. Eligibility for coverage will be determined by an inspection of your System by an E.T. Lawson Service Technician. We reserve the right to decline acceptance of order after inspection of the System. Repairs required to place the System in acceptable condition initially are NOT covered. Labor exceeding 2 hours will be billed at prevailing rates. There shall be no charge to you for this inspection if the System is not eligible. Any service performed at your request after you have been advised of ineligibility, shall be billed on a parts and labor basis only and will be payable by you.
2. Damages caused by delays or failure to render service due to situations and/or conditions beyond our control are not covered. Service under this agreement does not provide for labor or parts required as a result of fire, water or other abnormal conditions.
3. This agreement does not cover the fuel storage tank or fuel lines.
4. The following work is not covered and will be billed to the customer: replacing clogged air filters, turning emergency switch on, replacing blown fuses in the heating mode, or adjusting the thermostat setting.
5. Obligation to furnish replacement parts is subject to availability from our NORMAL sources of supply.
6. During the Annual Preventative Maintenance service, air filters of forced warm air units will be checked and cleaned when possible. Periodic (monthly) cleaning and/or replacement of air filters is recommended and is your responsibility.
7. This agreement cancels and supersedes all prior agreements and will remain in force for one year from the effective date and will automatically be renewed unless notified in writing 30 days in advance by either party. It will be renewed at our prevailing rates, terms and conditions. If you move, you may assign the agreement to the new owners provided you and the new owners comply with all the General Conditions of this agreement.
8. In the event you elect to cancel the agreement a pro-rata refund not to exceed 50% will be made only if the Annual Preventive Maintenance has not been performed or if no service call was rendered and/or there is no outstanding balance on your account.
9. All service (labor, parts and materials) provided and not included in this agreement will be charged to you at our prevailing rates less 20%. We shall notify you of our estimated charge prior to making such repair.
10. E.T. Lawson will declare this agreement null and void if the covered System is serviced by anyone other than personnel fully authorized by us; or you add components to or remove components from the existing System without notifying us, or you fail to pay, when due, any invoice rendered by us. In the event we cancel the agreement (due to reasons listed above); no refunds will be made.
11. Annual Preventive Maintenance will be performed at a time mutually convenient to the homeowner and E.T. Lawson.